



# Cisco BroadWorks 匿名呼叫配置手册



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## 一、前言

## 1. 功能介绍

匿名呼叫是 Cisco BroadWorks 的特色功能之一,不同于其他类型的匿名呼叫,该类匿名呼叫可完全 隐藏主叫的 ID 信息。除了来电显示时隐藏来电人名称、号码,在报文中也完全隐藏了来电人的信息,即使对方使用抓包抓取消息,也无法得知主叫身份信息。这使得一些加密通话更加安全,断绝了第三者窥探的可能性。

### 2. 注意事项

该类匿名呼叫仅限于**不同组**之间的分机号通话时使用,如通话的双方都处于同一组别,匿名将不会生效。







## 三、配置操作

### 1、配置 Cisco BroadWorks

#### ①登录 Cisco BroadWorks

操作步骤:浏览器输入 Cisco BroadWorks 地址--》输入 User ID(用户名)及 Password(密码)--》 点击 Login(登录)--》登陆成功--》进入需要使用的线路对应用户界面。

cisco

| User ID<br>Password<br>U Remember Password  | 2<br>Login  |   |
|---|---|---|
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| Enterprise  |  | Welcome [Logout  |
|---|--|--|
| Enterprise Options: Profile Resources Services Call Center Communication Barring Meet-Me Conferencing Utilities | Profile         Basic         Groups         Add, modify, or remove groups.         Users         Display all users in the enterprise.         Service Instances         Display all service instances in the enterprise.         Profile         Display or modify profile information.         Change Password         Change your password.         Add, modify, or remove departments.         Schedules         Add, modify, or remove schedules. | Advanced         Activation Code Device Onboarding Policies         Configure service provider/enterprise level Activation Code Device Onboarding Policies.         Call Processing Policies         Configure service provider/enterprise level Dal Processing Policies         Device VPN         Configure service provider/enterprise level Dial Plan Policy         Voice VPN         Manage the enterprise virtual private network.         Virtual On-Net Enterprise Extensions         Manage Virtual On-Net Users.         Dialable Caller ID         Automatically prepend digits to the incoming caller ID of public calls so the caller ID is presented in dialable format. |
|   | Add, modify, or remove schedules.  | STIR-SHAKEN<br>Configure STIR-SHAKEN signing, tagging, and verification.   |

#### 图 1 登录进入 Cisco BroadWroks

图 2 登录成功



| Options:         Profile         按照该路径进入用户界面           Incoming Calls         Basic         Advanced   | Welcome [                          | Logout] |
|--|------------------------------------|---------|
| Display and configure profile       Assign Services         Call Control       Display and configure profile information such as your name, department an address.       Assign or unassign services and service packs.         Messaging       Addresses       Assign or unassign services and service packs.         Utilities       Addresses allows you to view and maintain your phone numbers and other identities that are used to make and receive calls.       Assign a Xsi policy profile or a user.         Utilities       Announcement Repository.       Select Call Control Applications enabled for a user.         Manage the announcements for a user       Call Policies         Passwords       Configure user Call Policies         Set web access and portal passwords.       Call Processing Policies         Add, modify, or remove schedules.       Configure user-level Call Processing Policies         Add, modify, or remove schedules.       Configure communication Barring Authorization Code         Device Policies       Configure user Device Policies. | Welcome [<br>des<br>as for a user. | Logout] |

图 3 进入用户界面

#### ②分配所需服务

您需要为发起呼叫的分机号分配匿名呼叫所需的服务。

操作步骤: Assign Service--》选择所需功能(Call Line ID Delivery Blocking)--》Add--》 所需功能出现在右侧方框--》Apply。

| Options: Profile  |   |
|---|---|
| Profile       Incoming_Calls       A         Outgoing_Calls       Profile       A         Call Control       Display and configure profile information such as your name, department and address.       A         Messaging       Communication Barring       A         Utilities       Addresses       A         Addresses allows you to view and maintain your phone numbers and other identities that are used to make and receive calls.       A         Announcement Repository       S         Manage the announcements for a user       C         Passwords       C         Set web access and portal passwords.       C         Add, modify, or remove schedules.       C | Advanced Assign Services Assign or unassign services and service packs. Assign Xsi Policy Profile Assign a Xsi policy profile for a user. Call Application Policies Select Call Control Applications enabled for a user. Call Policies Configure user Call Policies Configure user-level Call Processing Policies Configure Communication Barring Authorization Codes for a user. Device Policies Configure user Device Policies. |

图 4 分配服务(一)



#### Assign Services

Assign Services allows you to assign or unassign services and service packs for a user. If a service or service pack is unassigned the service data that has been filled out will be lost.



图 5 分配服务(二)

#### ③开启匿名呼叫使能

#### 操作步骤:

Outcoming Calls--》Line ID Blocking --》选择 On--》Apply

| Istons:       Outgoing Calls         Datacing Calls       Advanced         Call Calling Calls       Present your phone number from being displayed when calling other numbers.       Personal Phone List         Calling Plans       Present your phone number from being displayed when calling other numbers.       Personal Phone List         Communication Barring       Unitities       Configure a list of numbers to allow quick dialing from your Click To Dial-enabled client.   | Enterprise > Flying_voice_grou | upz > <u>Users</u> : 9725983525@iopTas.tekvizion.com                       |   |
|--|--------------------------------|--|---|
| Profile         Outgoing Calls           Incoming Calls         Basic         Advanced           Calling Calls         Ine ID Blocking - On         Personal Phone List           Calling Plans         Pevent your phone number from being displayed when calling other numbers.         Personal Phone List           Communication Barring         Personal Phone List         Configure a list of numbers to allow quick dialing from your Click To Dial-enabled client.   | Options:                       |  |   |
| Incoming Calls       Advanced         Outcoming Calls       Ine ID Blocking - On         Call Control       Calls         Calls Canto       Ereanal Phone List         Communication Barring       Configure a list of numbers to allow quick dialing from your Click To Dial-enabled client.  | Profile                        | Outgoing Calls   |   |
| Sudan Calla       Call.Contol         Callan Callas       Prevent your phone number from being displayed when calling other numbers.       Personal Phone List       Configure a list of numbers to allow quick dialing from your Click To Dial-enabled client.         Messagina       Communication Barring       Unites       Dial-enabled client.  | Incoming Calls                 | Basic  | Advanced  |
| Callor Calling Plans       Prevent your phone number from being displayed when calling other numbers.       Configure a list of numbers to allow quick dialing from your Click To Dial-enabled client.         Communication Barring       Utilities         Utilities       R 6 开启 作能 (一)   | 1 Outgoing Calls               | Line ID Blocking - On  | Personal Phone List   |
| Calling Plans Messaging Communication Baring Utilities  图 6 开启 作能 (一)  | Call Control                   | Prevent your phone number from being displayed when calling other numbers. | Configure a list of numbers to allow quick dialing from your Click To Dial-enabled client |
| Messaging         Communication Baring         Utities         Base of the state of the st | Calling Plans                  |  | · · · · · · · · · · · · · · · · · · ·   |
| Communication Barring<br>Julities<br>图 6 开启 体能(一)  | Messaging                      |  |   |
| Ulifies<br>R 6 开启使能(一)   | Communication Barring          |  |   |
| 图 6 开启使能(一)  | Utilities                      |  |   |
| 图 6 开启使能(一)  |                                |  |   |
|  |                                | 图 6 开启使能(  | —)  |



| ОК 4 Арріу                 | Cancel                |
|----------------------------|-----------------------|
|                            |                       |
| Block Calling Line ID on C | utgoing Calls: On Off |
| OK Apply                   | Cancel                |

图 7 开启使能(二)

### 2、配置 IP 话机

在所有 IP 话机注册分机号。

四、检验结果

#### 测试步骤:

1. 在 3509 所在话机上开启抓包:

| - Critico |       | -     |               |
|-----------|-------|-------|---------------|
| 状态 网络     | 无线 Vo | oIP电话 |               |
| 管理 固件升级   | 证书    | 自动更新  | TR069 2 诊断    |
| 报文追踪      |       |       |               |
| 报文追踪      |       |       |               |
| 追踪接口      |       |       | WAN ~         |
| 过滤规则      |       |       | ALL Packets 🗸 |
| 上传报文使能    |       |       |               |
| 报文追踪      |       |       | 3开始 停止 保存     |
|           |       |       |               |
| Ping 测试   |       |       |               |
| Ping 测试   |       |       |               |
| IP 地址或主机名 |       |       |               |
| IPv4/IPv6 |       |       | IPv4 V        |
|           |       |       |               |
|           |       |       |               |
|           |       |       |               |
|           |       |       |               |
|           |       |       |               |
|           |       |       |               |
|           |       |       |               |
|           |       |       |               |

#### 图 8 抓包

 2. 用 3525(处于组别 2,已开启匿名呼叫)拨打 3509(处于组别 1),3509 摘机进行通话,3525 来电显示应如下图所示:





图 9 呼叫匿名效果

3. 3509 停止抓包并保存抓包文件。

| FLYINGVOICE |      |    |      |     |       |        |  |  |
|-------------|------|----|------|-----|-------|--------|--|--|
| 状态          | 网络   | 无线 | VoIP | 电话  | 管理    |        |  |  |
| 管理          | 固件升线 | 及证 | 书自語  | 动更新 | TR069 | 诊断     |  |  |
| 报文追         | 踪    |    |      |     |       |        |  |  |
| 报文追踪        |      |    |      |     |       |        |  |  |
| 追踪接         |      |    |      |     | WAN   | ~      |  |  |
| 过滤规         | 则    |    |      |     | ALL P | ackets |  |  |
| 上传报         | 文使能  |    |      |     | 禁止    | ~      |  |  |
| 报文追         | 腔    |    |      |     | 开始    | 停止     |  |  |

图 10 抓包完成

4. 分析抓包文件

| 🕻 trace (40).cap   | -                    |      | $\times$  |  |  |  |  |
|--|----------------------|------|-----------|--|--|--|--|
| 文件(F) 编辑(E) 视图(V) 跳转(G) 捕获(C) 分析(A) 统计(S) 电话(Y) 无线(W) 工具(T) 帮助(H)  |                      |      |           |  |  |  |  |
| ⊿ ■ 2 ⑧ 🖡 🗋 🗙 🙆 ۹. ⇔ ⇔ 🕾 🗿 🧶 🧮 🗮 ۹. ۹. ۹. ۳.   |                      |      |           |  |  |  |  |
| N sip  | $\times \rightarrow$ | ·) + | sip       |  |  |  |  |
| No. Time Source Destination Protocol Length Info   |                      |      | 1         |  |  |  |  |
| ─ 583 7.337522 192.65.79.250 192.168.11.242 SIP/SDP 1366 Request: INVITE sip:9725983509@192.1                      | 68.11.2              | 242: |           |  |  |  |  |
| 584 7.345870 192.168.11.242 192.65.79.250 SIP 522 Status: 100 Trying   |                      | _    |           |  |  |  |  |
| 585 7.349473 192.168.11.242 192.65.79.250 SIP 534 Status: 180 Ringing  |                      |      |           |  |  |  |  |
| 686 11.733216 192.168.11.242 192.65.79.250 SIP/SDP 1094 Status: 200 OK (INVITE)                                    |                      |      |           |  |  |  |  |
| 711 12.238139 192.168.11.242 192.65.79.250 SIP/SDP 1094 Status: 200 OK (INVITE)                                    |                      |      |           |  |  |  |  |
| 747 12.665420 192.65.79.250 192.168.11.242 SIP 485 Request: ACK sip:9725983509@192.168.                            | 11.242               | :199 |           |  |  |  |  |
| 777 12.997478 192.168.11.242 192.65.79.250 SIP 868 Request: REGISTER sip:iop1as.tekvizi                            | lon.com              | (1   |           |  |  |  |  |
| 826 13.458277 192.65.79.250 192.168.11.242 SIP 438 Status: 200 OK (REGISTER) (1 bindir                             | ng)                  |      | <b></b> ` |  |  |  |  |
| <  |                      | >    | _         |  |  |  |  |
| <ul> <li>Session Initiation Protocol (INVITE)</li> </ul>   | 0020                 | 0b   | f2 ′      |  |  |  |  |
| Request-Lize: INVITE sip:9725983509@192.168.11.242:19967 SIP/2.0   |                      |      |           |  |  |  |  |
| Y Message Header   |                      |      |           |  |  |  |  |
| Via: SIP/2.0/UDP 192.65.79.250:5060;branch=z9hG4bKt7s0ie20607prr0oa400.1   | 0050                 | 39   | 39        |  |  |  |  |
| From: "Anonymous" <sip:anonymous@anonymous.invalid>;tag=252261889-1704877720622-</sip:anonymous@anonymous.invalid> |                      |      |           |  |  |  |  |
| > To: "Joe Namath" <sip:9725983509@iop1as.tekvizion.com></sip:9725983509@iop1as.tekvizion.com>                     | 0070                 | 30   | 3h        |  |  |  |  |
| Call-ID: BW030840622100124-1268642896@199.182.127.3  | 0090                 | 74   | 37        |  |  |  |  |
| [Generated Call-ID: BW030840622100124-1268642896@199.182.127.3]  | 00a0                 | 61   | 34        |  |  |  |  |
| > CSeq: 961593880 INVITE   | 00b0                 | 6e   | 6f        |  |  |  |  |
| > Contact: <sip:anonymous@192.65.79.250:5060;transport=udp></sip:anonymous@192.65.79.250:5060;transport=udp>       | 00c0                 | 6f   | 6e        |  |  |  |  |
| Alert-Info: <http: 127.0.0.1="" bellcore-dr2=""></http:>   | 00d0                 | 73   | 2e 、      |  |  |  |  |
|  |                      |      |           |  |  |  |  |

图 11 头部 from 信息已被隐藏